



Yankee Holidays/Amtrak Vacations
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Please print and fill out this form as completely as possible. Return completed form along with any unused vouchers or tickets by mail. Incomplete forms and/or missing vouchers or tickets will result in delayed processing.

Today's Date:

Basic Reservation Information	
Lead Passenger Name	
Reservation Number	
Phone Number	
Email Address	
Travel Start Date	
PNR*	
Ticket Number*	

Reservation Problem Information	
<i>With which item(s) did your problem occur?</i>	
Hotel	
Train	
Flight	
Attraction	
Restaurant	
Transfer	
Show	
Other (please specify)	

Reservation Problem Source	
<i>What was wrong with the reservation item(s)?</i>	
Service/Staff	
Product Quality	
Location	
Other (please specify)	

For Internal Use Only	
Rcvd On	
Rcvd By	
Processed On	
Routing	

Problem Details

Please describe the problem in detail (attach additional pages if necessary)

Details

- If you traveled by Train or Air, your ticket contains both your PNR and your Ticket Number. This information is important if your problem was with your mode of travel. Below is a picture of a ticket, indicating where this information is located.

